



iPatientCare National User Conference

November 15 – 17, 2013

iPatientCare / PayPros Partnership

iPatientCare and PayPros have partnered to provide you with a secure payment processing solution when accepting credit cards.



Company Overview

- Founded in 1995, PayPros is a leading provider of fully hosted, feature rich payment solutions and payment related services
- Named to Inc. 5000 list of nation's fastest growing privately held companies for 5 consecutive years
- Ranked 34th by volume on Nilson's 2011 U.S. Merchant Acquirer list
- Executive team with an average of 20 years of payments and technology experience
- Shared vision for success: robust technology platform, differentiated products, disciplined sales force and world class service
- Keenly focused on driving growth and value through software-enabled payment solutions



America's
Fastest-Growing
2008 2009 2010
2011 2012



Fastest Growing Private
2010 2011 2012
Largest Private Company
2012



Best Channel
Vendors
2011, 2012



Integrated Payment Solution

- **One-Step Payment Processing – Eliminate messy, time-consuming reconciliations.**
- **Card on File – Secure access to customer card data without storing it on site.**
- **Recurring payments.**
- **PayPros Decline Minimizer.**
- **24/7/365 domestic support.**
- **No additional cost burden.**



iPatientCare Payment Integration

The screenshot displays the iPatientCare EHR interface. At the top, there is a menu bar with options: File, Reports, Correspondence, Tools, Billing, and Help. The user is identified as James Smith, MD, at ABC Medical Center. The interface shows a 'Digital Dashboard' with tabs for Personal Dashboard, Practice Dashboard, and Clinical Alerts. Below this, there are tabs for Front Desk, Clinician, Provider, and Biller. The main area shows a patient record for James Smith, MD, with a check-in date of 10/22/2013. A table lists patient encounters, with one entry for 1:10 PM on 10/22/2013, where the 'Time Arrived' is 7:26 AM and the 'Collected (\$)' is 'Pending'. A red box highlights the 'Collected (\$)' field, and a red arrow points down to a 'Patient Payment -- Webpage Dialog' box.

The 'Patient Payment -- Webpage Dialog' box contains the following information:

- Payment# * 0000007536
- Date Received 10/22/2013
- Facility My Location
- Received From Patient/Gaurantor: Name * Honder, Mac; Address 8200 Central Ave"; Phone 999-999-9999
- Insurance: [P] [S] [T]
- Paid (\$) * 0.01
- Payment Method Credit Card
- Notes (with a red 'P' icon)
- Posted (\$) 0.00 \$0.03
- Reference#
- Unposted (\$) 0.01
- Reference Date 10/22/2013
- Outstanding Balance \$-0.03
- Buttons: Continue to Payment (highlighted with a red box), Print Receipt, Ok, Cancel

iPatientCare Payment Integration

The screenshot displays the iPatientCare EHR interface within a Windows Internet Explorer browser. The main window shows a 'Digital Dashboard' with tabs for 'Personal Dashboard', 'Practice Dashboard', and 'Clinical Alerts'. The 'Front Desk' tab is active, showing a 'Check-In' section for patient 'Honder, Mac' on 10/22/2013, with a provider of 'James Smith, MD'. A table below lists appointment details, including 'Time Scheduled' (1:10 PM), 'Time Arrived' (7:26 AM), and 'Status' (Pending).

Overlaid on the main window are two dialog boxes. The 'Patient Payment -- Webpage Dialog' shows payment details for '0000007536' received on 10/22/2013. It includes fields for 'Recieved From Patient/Gaurantor' (Name: Honder, Mac; Address: 8200 Central Ave; Phone: 999-999-9999), 'Insurance' information, and a payment summary: Paid (\$0.01), Posted (\$0.00), Unposted (\$0.01), and Outstanding Balance. The 'Payment Method' is 'Credit Card'. Buttons for 'Continue to Payment' and 'Print Receipt' are visible.

The 'Payment widget -- Webpage Dialog' is a smaller window for card payment, containing fields for 'Card Number', 'Expiration Date' (10/2013), 'Name on Card' (Mac Honder), and 'Security Code'. It also has a 'Store my card' checkbox and 'Cancel'/'Submit' buttons.

iPatientCare Payment Integration

The screenshot displays the iPatientCare EHR interface in a Windows Internet Explorer browser. The main application window shows a 'Payment' tab with the following details:

- Payment# : 0000007561
- Received From Patient/Guarantor Name : Honder, Mac
- Insurance : [P]
- Paid (\$) : 0.01
- Posted (\$) : 0.00
- Unposted (\$) : 0.01

An overlaid browser window titled 'Consent Response Form' displays a successful transaction confirmation:

Payment Response
Successful transaction: The transaction completed successfully.

Order Id	: 685546117	Account#	: 421765
Patient Name	: Honder, Mac	Amount	: 0.01
Transaction Type	: CREDIT_CARD		

Buttons for 'Print' and 'Done' are visible at the bottom right of the browser window.

Additional Solutions – Decline Minimizer

Fewer Declines. More Approved Transactions. And Totally Automated.

Benefits

- Increase your cash flow.
- Better customer relations.
- Reduce card processing fees.
- Improve staff productivity.



Additional Solutions – Decline Minimizer

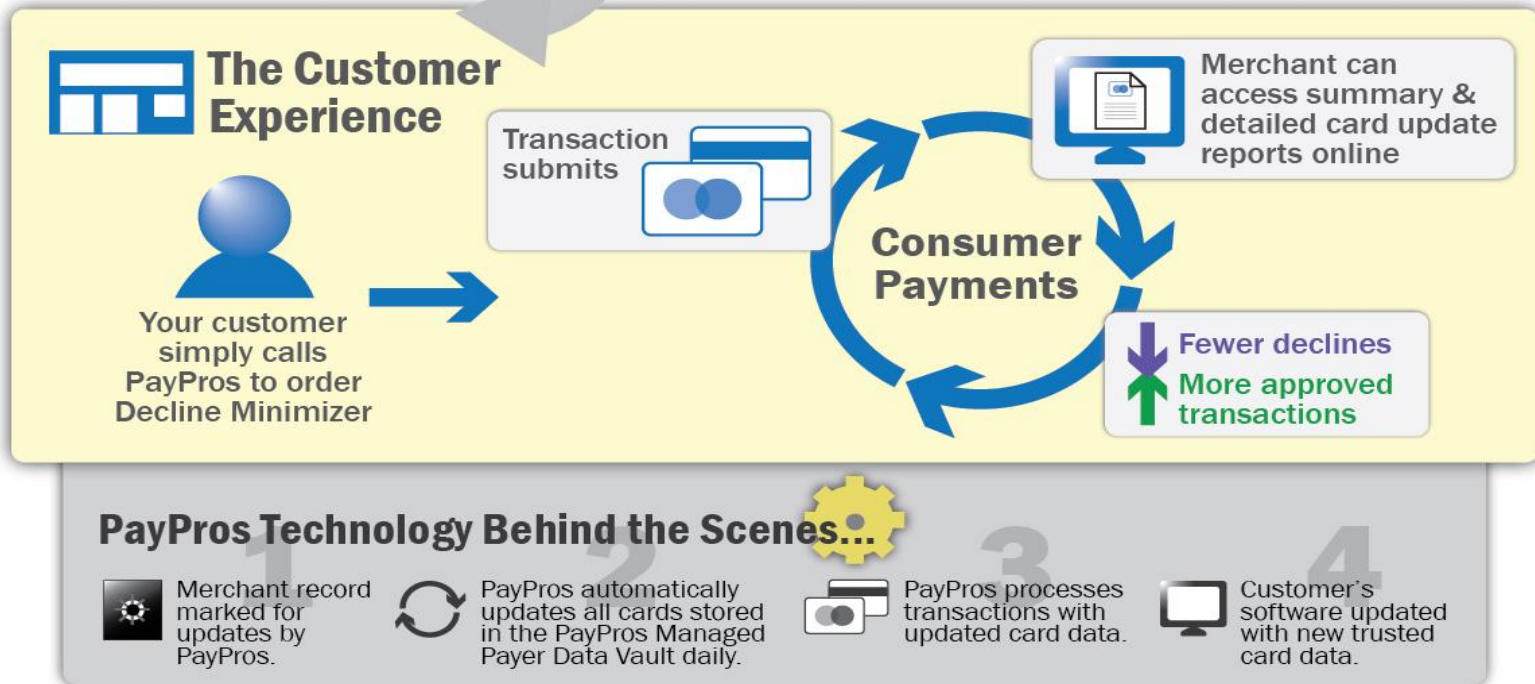
Features

- PayPros updates your stored cards daily and automatically.
- When you run transactions, the updated card data is used.
- No set-up fee or any work on your part to use this service.
- Just tell PayPros that you want your cards updated and that's it.



Additional Solutions – Decline Minimizer

PayPros How Decline Minimizer Works



Additional Solutions - PayPros Business View

- **A full suite of reporting and transaction management tools**
 - Search Transactions & Batches
 - Supports Refunds and Voids
 - Export Data
 - Detailed Transaction Report
 - Single interface
 - Multi - location support
 - Virtual Terminal
 - E-Invoice

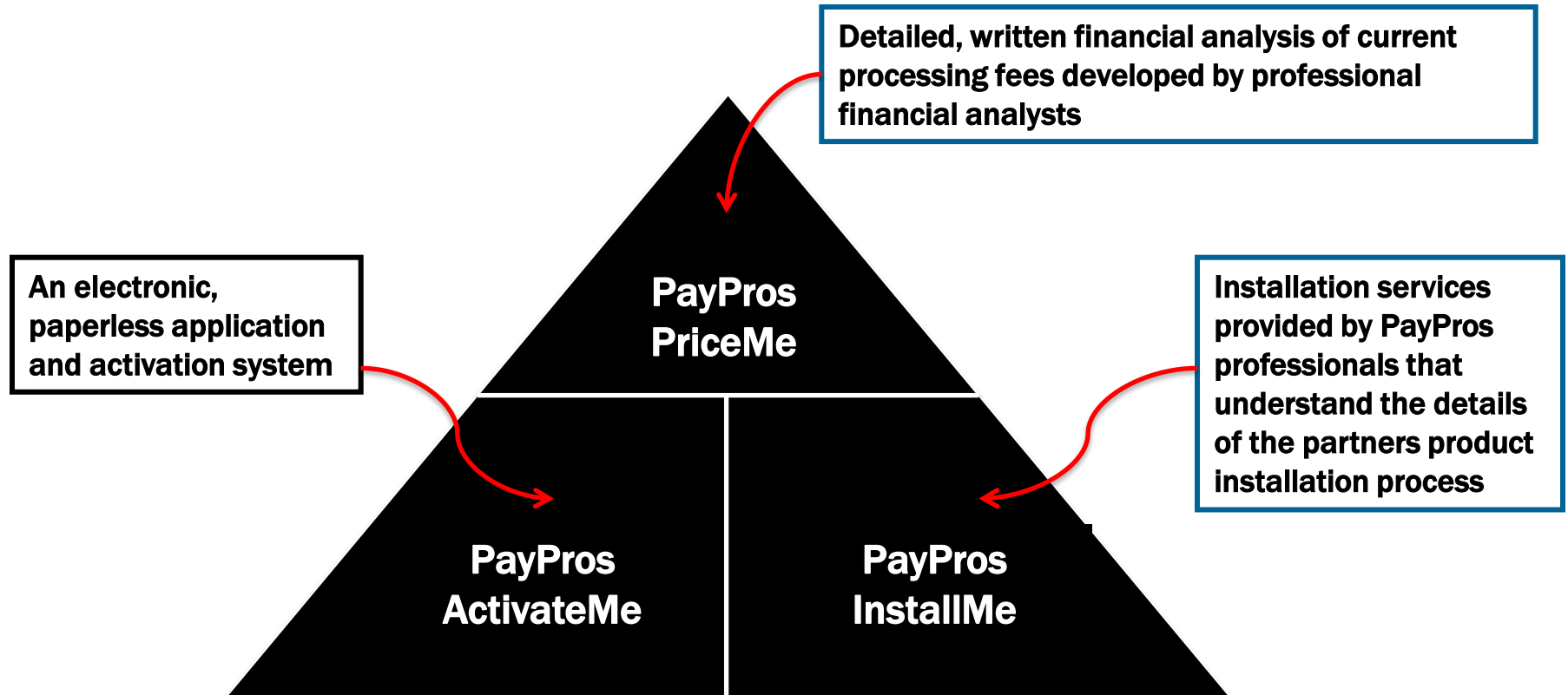
The screenshot displays the PayPros Business View interface. At the top, the logo 'PayPros BusinessView' is visible on the left, and user information on the right: 'Logged in as: lhawest1@paypros.com', 'Role: Business Manager', and 'Business: Lisa Demo Account'. A navigation menu includes 'Home', 'Virtual Terminal', 'Invoice', 'Transactions' (highlighted), 'Batches', and 'Report'. A 'Quick Links...' dropdown is also present. Below the navigation, a breadcrumb trail reads 'You are here: > Home > Transactions'. The main heading is 'Transaction Search'. The search criteria form includes:

- Date & Time (EST)**: A dropdown menu set to 'Today'.
- From**: Date field '02/14/2012' with a calendar icon and a help icon.
- To**: Date field '02/15/2012' with a calendar icon and a help icon.
- Time**: Two 'at' time fields, both set to '12:00', each with an AM/PM dropdown and a help icon.
- Account**: A dropdown menu for 'Account ID' with options: '1100002049 Lisa Demo - Credit', '1100002050 Lisa Demo - ACH', and '1100002052 Lisa Demo - Credit'.
- ID**: A text input field for 'Transaction ID'.
- Amount**: Two text input fields for 'Min. Amount' and 'Max. Amount'.
- Details**: Text input fields for 'PO Number', 'Clerk ID', 'Invoice Number', and 'Card Number' (with a help icon).

A yellow search button is located at the bottom left of the form area.

PayPros Business Services

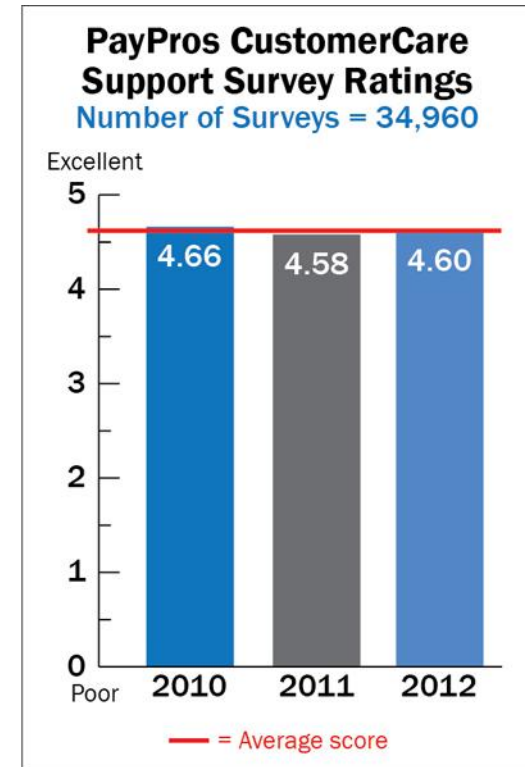
PayPros Greenlight- Getting Customers Operational Quickly



PayPros Business Services

PayPros CustomerCare

- 24/7/365 phone, email and online support
- Dedicated specialists who know the details of iPatientCare's integrated payment solution
- Support types:
 - Software
 - Hardware
 - Payment account
- Support surveys:
 - Every support case is measured
 - Three year average: 4.61 out of 5

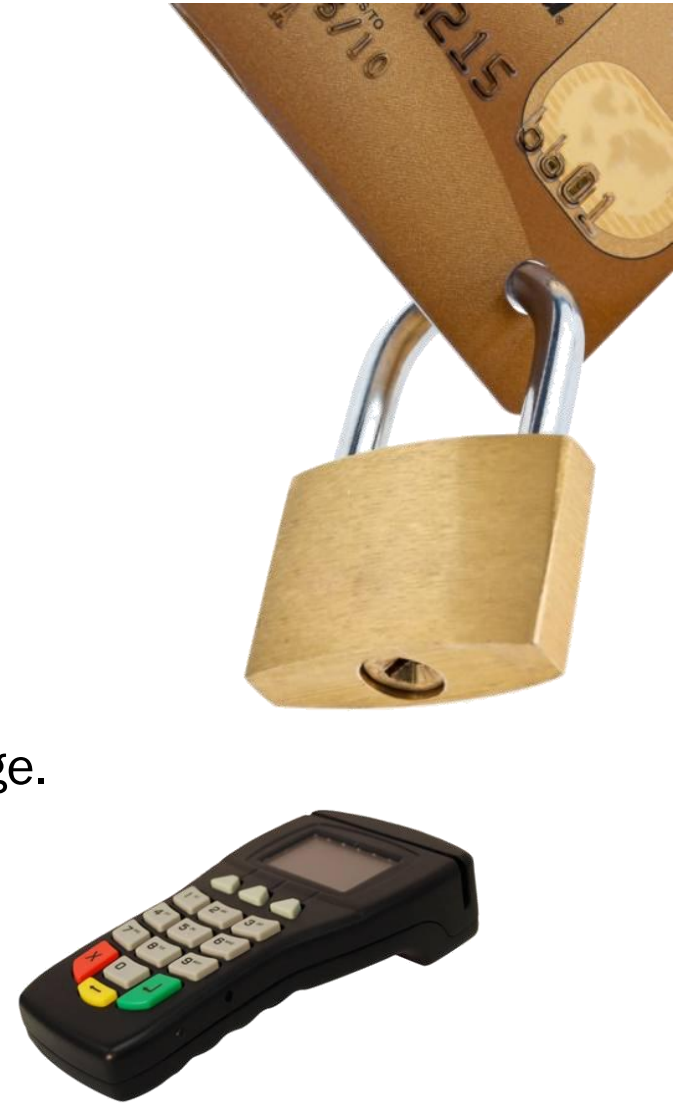


Our Objective

Ensure our customers have one place to call for quality assistance for all payment-related issues

Data Security Products

- **Encrypted Card Readers.**
 - Features the MagTek® IPAD® – card swipe, PIN pad, & encryption in one device.
- **Tokenization Technology**
 - Never store data onsite; off-site vault.
- **PayPros PCI Validation Program with Breach Reimbursement Guarantee**
 - \$200,000 in breach guarantees and coverage.



Call PayPros today and get started!

866-841-9790

Please visit us at: www.paypros.com

